

# THE FUNDAMENTALS OF ONBOARDING

<p><b>Workstation Setup</b></p> <ul style="list-style-type: none"> <li>Access to equipment &amp; resources</li> <li>Ergonomic and safe setup</li> </ul>	<p><b>Company Overview</b></p> <ul style="list-style-type: none"> <li>History, Mission, Vision,</li> <li>Purpose, Values, services, products, processes, goals, strategy, challenges, benefits, opportunities, organisational structure, governance, behavioural expectations</li> </ul>	<p><b>Overview of Industry &amp; Competitors</b></p> <ul style="list-style-type: none"> <li>Current climate, opportunities, challenges, point of difference</li> </ul>
<p><b>IT System Setup &amp; Induction</b></p> <ul style="list-style-type: none"> <li>System access and logins</li> <li>Access to network</li> <li>File structure navigations and naming conventions</li> <li>Password management protocol</li> <li>Company templates</li> </ul>	<p><b>Department Overview</b></p> <ul style="list-style-type: none"> <li>Department structure, responsibilities, reporting lines, interactions with clients/stakeholders, goals and KPIs, regular meetings, governance, operating rhythms</li> </ul>	<p><b>Scope Job Role, Tasks, KPIs</b></p> <ul style="list-style-type: none"> <li>Overview of required duties</li> <li>Set performance standards and expectations</li> <li>Introduce KPIS and explain what ‘done’ looks like for their role</li> <li>Scope tasks/projects to start</li> <li>Explain how things are done around here including systems and processes</li> </ul>
<p><b>WHS Induction</b></p> <ul style="list-style-type: none"> <li>Review WHS policy &amp; processes</li> <li>Reporting incidents or hazards</li> <li>Fire Safety – wardens &amp; exits</li> <li>Evacuation plan</li> <li>First aid and safety officers</li> <li>Contact to notify in case of emergency</li> <li>Train employee on the use of any machines or equipment required for their job</li> </ul>	<p><b>Team Roles &amp; Responsibilities</b></p> <ul style="list-style-type: none"> <li>Detailed break-down of who is responsible for what, deadlines, SMEs and connection to employee’s role</li> </ul>	<p><b>Discuss Career Path &amp; Personal Aspirations</b></p> <ul style="list-style-type: none"> <li>Discuss personal aspirations and interests and identify opportunities to link these to this role</li> </ul>
<p><b>Check-Ins / 1:1s</b></p> <ul style="list-style-type: none"> <li>Opportunity to answer any questions or gaps, learn about their role, interaction with employee’s role, challenges, opportunities</li> </ul>	<p><b>Compliance Training</b></p> <ul style="list-style-type: none"> <li>Any job-specific or WHS training the employee must undertake and sign off on to support them working safely</li> </ul>	<p><b>Handover with previous employee</b></p> <ul style="list-style-type: none"> <li>All work in progress, show how to undertake processes, introduce to key contacts</li> </ul>
<p>&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt;&lt; Introductions - Connections - Relationships&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;&gt;</p>		